

AUTHORISATION FORM CREDIT CARD CHARGE

I,.....

(INSERT CARDHOLDER'S NAME AS IT APPEARS ON CARD)

HEREBY AUTHORISE FRIENDS TRAVEL TO DEBIT MY CARD (tick one of the following)

MASTERCARD () VISA CARD () DINERS () AMEX ()

CARD NUMBER.....

EXPIRY DATE.....

WITH THE FOLLOWING:

PASSENGERS NAME.....

RELATIONSHIP TO CARDHOLDER.....

DATE OF TRAVEL.....

TOTAL AMOUNT.....

DRIVER'S LICENCE NBR.....

EXPIRY DATE..... STATE OF ISSUE.....

RESIDENTIAL HOME NUMBER.....

MOBILE NUMBER.....

METHODS OF PAYMENT:

Credit card surcharges apply when paying by credit card. If for any reason any travel service provider is unable to provide the services for which you have contracted, your remedy lies against that provider, and not against Friends Travel. In the event that payment has been

Call us 365 days.
Melbourne: 03 9008 1116. Sydney: 02 8188 1411.
Brisbane: 07 3123 1431. (9am - 10pm AEST)
Adelaide: 08 7123 7908. (9am - 9pm ACST)
Perth: 08 6365 6302. (7am - 7pm AWST)
info@friendstravel.com.au

made to Friends Travel by credit card, you agree that you will not seek to charge back payment to Friends Travel.

TERMS AND CONDITIONS

Please read the attached Booking Terms and Conditions. By signing this authorisation for Credit Card Charge you also acknowledge that you have read, understood and agree to be bound by the booking Terms and Conditions.

I authorise the above charges and acknowledge that I have read, understood and agree to be bound by the booking terms and conditions.

SIGNATURE.....

FULL NAME.....

DATE.....

THANK YOU FOR BOOKING WITH FRIENDS TRAVEL

We are pleased to have your business and will endeavour to provide the best possible service for you. If at any time you have any queries do not hesitate to contact us. We hope to be able to serve you again, and if you are satisfied with us, please tell your friends.

BOOKING TERMS AND CONDITIONS

Passenger is responsible for:

- Obtaining all entry and exit visas, health and other required documents.
- Ensuring your passport has at least 6 months validity from date of travel.

Or you may be denied boarding. Refunds will not be provided in such cases.

Passenger details: It is passenger's/payee's responsibility to ensure that First Name and Last Name/Surname is spelled as per passenger's passport in the given itinerary before issuance of tickets. After the tickets are issued minor name corrections may incur penalties or additional costs. Tickets are non-transferable and name changes are not allowed.

Travel details: It is passenger's/payee's responsibility to ensure that travel dates, flight, origin and destination details are correct before issuance of tickets.

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Changes: After the ticket is issued, any changes, if allowed, may attract additional costs. Changes are subject to availability and increased fares and taxes. Please notify us about changes in your travel plans at least 48 hours prior and on working days.

Payments: Prices are not guaranteed until tickets have been paid for in full and issued, and are subject to change at any time until then. Payments by credit cards may incur merchant fee. It is customer's responsibility to inform and verify with us after making the payment via bank deposit or bank transfer.

Visas/Special Permits: It is your responsibility to ensure that you have valid passports, visas and re-entry permits which meet the requirements of immigration and other government authorities. Any fines, penalties, payments or expenditures incurred as a result of such documents not meeting the requirements of those authorities will be your sole responsibility.

Passport: Most countries will not allow entry if the traveler's passport will expire sooner than 6 months after the latest expected end date of your planned trip and some countries ask for a longer validity. Please make certain that your passport is valid for travelling accordingly. Nothing we say should be interpreted as legal advice concerning visas, entry requirements, immigration, or residency. We do not hold any responsibility in case a customer is unable to meet immigration requirements due to any incomplete documents.

Cancellations: Cancellation fee applies after the funds have been transferred. Some tickets are completely non-refundable. A cancellation charge, up to 100%, may be applied depending on the conditions of the airfare, regardless of whether travel has commenced.

Refunds: Generally refunds are processed within 14 - 16 weeks when a ticket cancellation is entitled for a refund and it could take longer in some cases. We are unable to provide a refund to you until we receive the funds from the relevant supplier.

Reconfirmation: Carriers reserve the right to cancel flights prior to ticketing and change the flight schedule at any time prior to departure. After the ticket has been issued, it is highly recommended to reconfirm the flight schedule with the airline 72 hours prior to departure as we do not hold any responsibility to reconfirm the flights schedules with you.

Tickets: It is passenger's responsibility to ensure that their e-tickets have been received prior to departure. After your tickets are issued, call us the same day if you have any concerns.

IMPORTANT! If you arrive at an airline ticket or passenger check-in counter with your confirmed ticket and find that the airline shows no reservation for you - do not leave the counter. Check your ticket. If the status box shows "confirmed" for the flight in question, the airline must accommodate you on that flight, or if that is not possible, they must find you a substitute flight. If necessary ask to speak to airport supervisor.

Check-in: Minimum check-in time for domestic flights is 2 hours and for international flight, 3 hours.

Health: It is your responsibility to ensure that you are aware of any health requirements for your travel destinations and to ensure that you carry all necessary vaccination documentation.

We may not be able to serve you outside office hours, weekends, public holidays or under any special circumstances.

Certain taxes are mandatory in various countries. There may also be an additional local tax charged at some airports. All taxes are subject to change without notice.



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Friends Travel acts as a travel agent only. We sell various travel related products on behalf of numerous transport, accommodation and other wholesale service providers, such as airlines, coach, rail and cruise line operators. Our

obligation is to make travel bookings on your behalf and to arrange relevant contracts between you and travel service providers. We have no responsibility for these services nor do we make or give any warranty or representation regarding their standard. Your legal recourse is against the specific provider and not Friends Travel. If for any reason, any travel service provider is unable to provide the services for which you have contracted your remedy lies against the provider and not with Friends Travel.

Promotional fare: Most discount fares involve certain restrictions. A change in carrier(s), flight(s), time(s), or routing(s) could incur high penalties. Obtain our assistance before making changes.

Please ensure you read the Security Guide for Carry-on Baggage at International Airports. By visiting http://www.b4uflyout.com/9076_DOTARS_v9.pdf.

Liability: We do not accept any liability of whatever nature, whether in contract, tort or otherwise, for the acts, omissions or default, whether negligent or otherwise, of third party providers over whom we have no direct control. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements. We do not accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense or inconvenience caused directly or indirectly by force majeure or any other event which is beyond our control.